

# Lecture 3: September 11

Project Planning: Discovery & Research



# Update your slack topics

- Include a 1-2 sentence description of your proposed project and list of relevant technologies you plan to use.
- We will be sharing these with our alumni mentors so they can pick projects most related to them.

**TravelGPT: We will develop an AI-based itinerary generator that combines user preferences and location reviews to produce optimized travel plans (Technologies: python, open-AI, generative AI)**



# Agenda

- Lecture: Discovery & Research
- Assignment: Draft Project Proposal
- Tech Labs

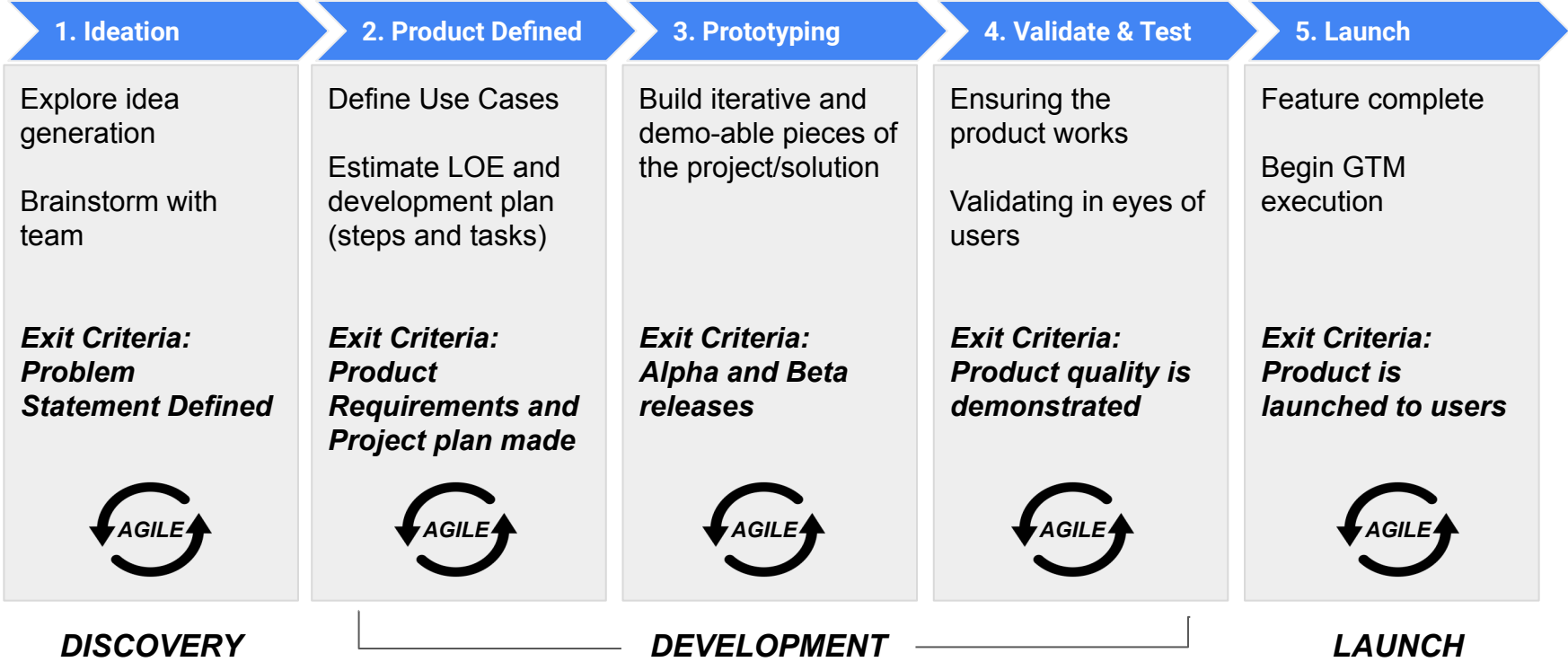


# Agenda

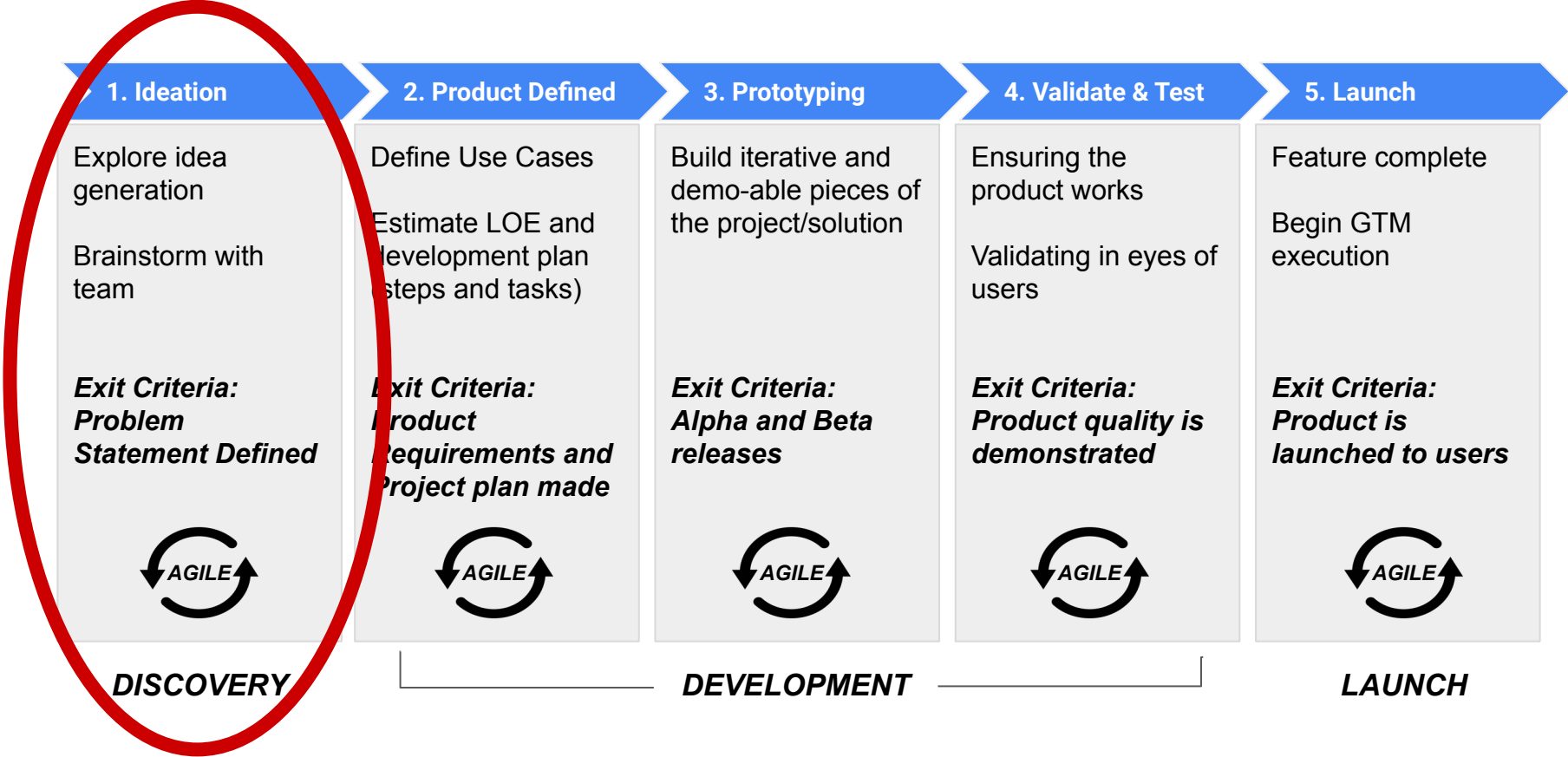
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# Product Development Lifecycle



# Discovery Phase



# Industry approaches to product discovery

## ***Top-down***

Leadership sets Objectives or “Top Projects” and team executes on solutions to those objectives / project ideas

**Pros:** Often aligns with broader business goals, more strategic

**Cons:** Can be disconnected from on-the-ground realities or actual user needs

## ***Bottoms-up***

Product team pitches roadmaps to leadership and priorities are set based on those ideas

**Pros:** Tends to be more user-centric, can uncover unique opportunities, often more agile

**Cons:** Risks being too narrow or not aligning with broader strategy

*These approaches aren't necessarily exclusive*

# Key Questions to Begin Discovery

**Problem-centric Questions**

**User-centric Questions**

**Market-centric Questions**



# Problem-centric Questions

## *Questions*

What problem are we solving?

Who faces this problem?

## **Top-down:**

Senior leadership or stakeholders identify a broad issue or market opportunity, and teams work to define the specifics. Often relies on market trends or competitive pressures.

## **Bottom-up:**

Teams or individuals identify problems through their own experiences or insights. Can be more grassroots, originating from customer feedback or frontline observations.

# User-centric Questions

## *Questions*

Who are our users?

What are their needs, habits, and pain points?

## **Top-down:**

Use broad market segments or personas defined by corporate strategy or marketing insights.

## **Bottom-up:**

Gathered from direct user engagement (user interviews, feedback, ethnographic research). Often more granular and specific.

# Market-centric Questions

## *Questions*

What are the existing solutions?

What is the market opportunity?

## **Top-down:**

Driven by market research reports, competitive analyses, and larger industry trends.

May involve third-party consultants / research firms.

## **Bottom-up:**

Grounded in direct observations of user behavior, competitor product analysis, and grassroots market feedback.

## *September Goal*

**Answer the question:  
What are you building and why?**

# Discovery and Research Methods

If we have a product, what can our product already tell us about the problems?

If we don't have a product, how can we learn more about the problems?

**Goal:** ensure product decisions are user-centric, data-driven, and aligned with market needs

*Research Methods:*

- Qualitative approaches: focus on the why (user behavior)
- Quantitative approaches: focus on the what (patterns in data)

# Qualitative vs Quantitative approaches

## *Qualitative*

- Deals with descriptions & interpretations
- Offers insights into user behavior & motivations
- Understand the “why”

## *Quantitative*

- Deals with measurable data to formulate facts & uncover patterns
- Provides broad, measurable insights
- Understand the “what”

# Discovery and Research Methods

## *Qualitative Tests*

- Usability Testing
- User Interviews
- Conferences, Social Events
- Competitive Research

## *Quantitative Research*

- User surveys
- User billing, segmentation data
- Product data
- A/B Testing

## *Considerations when choosing research methods:*

- Market size, Customer population size
- Type of product
- Cost

# Research tradeoffs by customer

## B2B

- Small customer pool
- Intimate convos
- Higher value per customer

## B2C

- Large customer pool
- More quantitative methods used
- Lower value per customer

## Research

- More explicit user groups

B2B2C, B2G, and more...



# Role: UX Researcher

## Who? Roles and Responsibilities?

- Uncovers user behaviors, needs and motivations to make products, services and websites more intuitive and enjoyable for users
- Uses qualitative and quantitative methods, they conduct comprehensive research
- Share the insights from research with the UX designers
- Works with Product Managers, Designers, and Engineers

# Role: UX Designer

## Who? Roles and Responsibilities?

- Builds out UX ideas, prototypes, and designs based on the product's problem to be solved and success criteria
- Collaborates with Product team in order to enable engineers to build technical solution
- Works with Product Managers, Engineers, and other project/product team members

# Role: Data Scientist / Analyst

## Who? Roles and Responsibilities?

- Find patterns and trends in datasets to uncover insights
- Create algorithms and data models to forecast outcomes
- Deploy data tools
- Share insights with org and team
- **Scientist:** Works to create data vision and strategy for organizations
- **Analyst:** Usually works with a team to help uncover findings based on team's needs

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# Draft Project proposal (due 9/15)

- Team submission
- 3 slides minimum
  - Overview of the project: what are you building, and why?
  - Algorithmic challenges
  - Technical challenges/technologies used
- No need for diagrams/images, slides are just a way to structure your thoughts
- Submit through blackboard

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# Tech Labs - Requirements

1. You can work on these labs together, but **each student must submit their own code**
2. Each team must complete at least 2 different tutorials (not everyone can work on the same thing)
3. You can choose one of the suggested topics, or choose your own



# Tech Labs - Topics

1. Backends:
  - a. Python backend web app (django, flask, fastapi)
  - b. Node.js / Express.js
2. Frontends:
  - a. React
  - b. iOS
  - c. Android
3. ML
  - a. Google Colab
  - b. Pytorch
  - c. sklearn
4. IoT, Raspberry Pi, Arduino





# Tech Labs - Python Web Apps

Common python frameworks for creating backends

1. Django
  - Full-featured all-in-one web framework. Includes ORM, authentication, admin UI, etc
  - Suitable for complex web applications, but comes with a steep learning curve
2. Flask
  - Lightweight library good for rapid development
  - Lacks a ton of built-in features, relies on additional extension libraries
3. FastAPI
  - Modern, asynchronous python framework good for rapid prototyping
  - Relies on type annotations for I/O interface, self-documenting
  - Relatively new, might lack mature solutions



# Tech Labs - Python Web Apps

*Choose a framework and complete at least the first tutorial*

## 1. Django

- <https://docs.djangoproject.com/en/5.0/intro/tutorial01/> (parts 1-4)
- <https://code.visualstudio.com/docs/python/tutorial-django>

## 2. Flask

- <https://flask.palletsprojects.com/en/3.0.x/tutorial/>
- <https://code.visualstudio.com/docs/python/tutorial-flask>

## 3. FastAPI

- <https://fastapi.tiangolo.com/tutorial/> (basic & advanced tutorial)
- <https://www.tutorialspoint.com/fastapi/index.htm>
- <https://code.visualstudio.com/docs/python/tutorial-fastapi>

# Tech Labs - Node.js / Express.js

If you're familiar with javascript, you can write your backend in javascript as well

**Node.js:** javascript runtime allowing developers to run javascript server-side

**Express.js:** a minimal, flexible web app framework for Node.js

*Choose one of the following (do both if you have time)*

- <https://codexam.vercel.app/docs/project/xt/xt1>
- <https://codexam.vercel.app/docs/project/mernchat> (fullstack + db + react)



# Tech Labs - Front Ends

- **React:** common front end for web-apps, written in javascript
- **iOS:** mobile operating system in the Apple ecosystem. Defines a framework for developing mobile apps, written in Swift. Used for frontend, can also be used for backend.
- **Android:** mobile operating system from Google. Defines a framework for developing mobile apps. Used for frontend, can also be used for backend.



# Tech Labs - Front Ends

- **React:** (choose one, do both if you have time)
  - <https://react.dev/learn/tutorial-tic-tac-toe>
  - <https://www.freecodecamp.org/news/react-tutorial-build-a-project/>
  - <https://codexam.vercel.app/docs/project/mernchat> (fullstack + db + react)
- **iOS:** (complete the first, get as far as you can in the second)
  - <https://www.swift.org/getting-started/swiftui/> (focused on swift ui)
  - <https://developer.apple.com/tutorials/app-dev-training> (thorough but very long, won't finish)
- **Android:**
  - <https://developer.android.com/get-started/overview>

# Tech Labs - ML

*Complete the intro to Google Colab tutorial. Then choose at least one of the pytorch tutorials OR the sklearn tutorials. Export the notebook and upload to github.*

- **Google Colab:** web-based jupyter notebook that provides free access to gpu compute
  - <https://colab.research.google.com/#> (intro to colab)
- **Sklearn:** library providing non-deep learning ml algorithms + training utilities
  - <https://colab.research.google.com/github/jakevdp/PythonDataScienceHandbook/blob/master/notebooks/05.02-Introducing-Scikit-Learn.ipynb>
- **PyTorch:** library for deep learning commonly used in industry
  - <https://pytorch.org/tutorials/beginner/basics/intro.html>
  - [https://pytorch.org/tutorials/beginner/deep\\_learning\\_60min\\_blitz.html](https://pytorch.org/tutorials/beginner/deep_learning_60min_blitz.html)
  - [https://colab.research.google.com/github/phlippe/uvadlc\\_notebooks/blob/master/docs/tutorial\\_notebooks/tutorial2/Introduction\\_to\\_PyTorch.ipynb](https://colab.research.google.com/github/phlippe/uvadlc_notebooks/blob/master/docs/tutorial_notebooks/tutorial2/Introduction_to_PyTorch.ipynb)
- **Datascience handbook:** useful resource on ml & datascience as a whole
  - <https://github.com/jakevdp/PythonDataScienceHandbook/tree/master>
  -

# Tech Labs - IoT / Raspberry Pi / Arduino / etc

- Any tutorials with a hardware component. Bring your own hardware and we're happy to help!
  - Arduino: <https://docs.arduino.cc/built-in-examples/>
  - Raspberry Pi: <https://tutorials-raspberrypi.com/>
- ROS: robotic operating system – used as part of the RTX projects
  - [https://www.youtube.com/watch?v=979lZWOXC\\_0&list=PL8MqID9MCju0GMQDTWzYmfiU3wY\\_ZdjI5](https://www.youtube.com/watch?v=979lZWOXC_0&list=PL8MqID9MCju0GMQDTWzYmfiU3wY_ZdjI5)
  - [https://www.youtube.com/playlist?list=PLy9nLDKxDN683GqAiJ4IVLquYBod\\_2oA6](https://www.youtube.com/playlist?list=PLy9nLDKxDN683GqAiJ4IVLquYBod_2oA6)



## For Next Week

- **[Individual]** push progress from tech lab to github **9/11**
  - **[Individual]** fill out weekly status update – due before meeting w/ mentor or Wednesday lab, whichever comes first.
- 
- **[Team]** Submit draft project proposal **9/15** (blackboard)
  - **[Team]** Schedule first mentor meeting next week
    - Create a team zoom meeting & bookmark to your team slack channel





# Tech Lab Submission

1. **Join Github Assignment** to create repo:  
<https://classroom.github.com/a/PnF2mA90>
2. **Push all code** from tech lab to main branch before end of lab.
  - a. If you are doing an ML tutorial with google colab, export the notebook and copy it into your repo.
3. **Add a README.md** including:
  - a. Which tutorial(s) you chose. If you found your own tutorials, link out to them & add a description of what they were.
  - b. Who you worked with